**Coronavirus**

Please follow advice from Public Health England: <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

• The community centre will be closed with effect from Wed 18th March until further notice. The offices will remain open for BCH staff and tenants.

• There will be no visits by volunteers to clients. This will apply across the main volunteer delivered projects – Homeline, Keep Active and Learning Disability Services. We will, instead, place greater emphasis on volunteer telephone befriending.

• We encourage volunteers to be involved in other activities, e.g. telephone calls, food deliveries to isolated people.

* All of these steps are designed to reduce the chances of Coronavirus spreading.

Please follow advice from Public Health England at all times

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

**Support for older residents**

Many of our residents and people we support are older and therefore considered more at risk to Coronavirus. We are contacting anyone aged 70 and over to identify those who need particular advice or support.

Please contact us if you require any practical support e.g. shopping, posting a letter, collecting medication, running errands or if you would like to receive telephone befriending.

**Volunteers**

Please stop visits to the people you support immediately e.g. Homeline befriending, Keep Active and Mentoring. Please instead start regular, weekly phone calls to the older people/person you support. Please let us know how your client(s) feels about you not visiting or if you want us to call them. Please keep us updated about your phone calls via your usual volunteer coordinator.

**Members of the public wishing to help**

Thank you for your willingness to help. We ask people to be vigilant in your neighbourhoods. Please follow official advice and protect yourself but also offer help to those who are vulnerable and older if you can, ideally by volunteering with us. If you are interested, please email [homeline@creightonhouse.org](mailto:homeline@creightonhouse.org) with your name, phone number and an email address. We will email you a volunteer application form and be in touch with you regarding how you can help. We will try and make the process of becoming a volunteer with us quick and easy.